



CLIENT STORY

Essex Portfolio, L.P.



SUMMARY

Specializing in high-quality, convenient and environmentally-friendly apartment homes, Essex Portfolio, L.P. owns and operates tens of thousands of residential units across more than 250 communities in California and Seattle. Founded in 1971, Essex has a long history of dedication to creating healthy, sustainable communities for residents and employees.

In order to ensure that apartment management and maintenance personnel are able to quickly and effectively respond to potential health hazards on their properties, Essex tasked SafetySkills with the challenge of developing customized training tailored to the unique needs of their staff.

59,000+

Residential
apartment units

250+

Communities

1,800+

Employees

Overcoming Barriers



CHALLENGE

Some Essex properties, like a great number of older buildings, contain asbestos building materials. In order to protect workers and residents, OSHA requires that maintenance personnel who may encounter asbestos in these buildings receive 2 hours of class IV asbestos awareness training every year. This training cannot come from an off-the-shelf course, because it must include information about company policies and procedures, local and state laws, and other site-specific information.



SOLUTION

SafetySkills worked with Essex to develop an augmented version of our standard asbestos hazard awareness course with all of the necessary additional information.

The augmented course included images provided by Essex of their personnel and facilities, and was delivered inside a custom course interface in order to increase the relevance to the learner and reinforce the company's brand messaging.

Custom Solutions



CHALLENGE

Essex also needed training for maintenance personnel regarding how to respond to a report of mold damage to a unit. In addition to standard information about mold hazards and safe practices, Essex needed training over their response policies and procedures.



SOLUTION

Essex tasked SafetySkills with creating a course over Essex's mold response and remediation policies and procedures, as well as a 3D interactive module that included realistic mold remediation scenarios.

The 3D module walked the learner through the types of scenarios they might encounter on the job. All of the augmented and custom courses were developed to work with Essex's existing learning management system.

Our process

SafetySkills balances a deep knowledge of safety with the ability to produce high-quality, responsive instructional content. All of our products and services are developed 100% in-house, and are supported right here in our Oklahoma City studio by the people who made them. Our singular focus on training employees in life-critical competencies allows us to offer high quality content that connects with people.

We believe engagement changes everything. Because safety is imperative to growth, highly engaging and relevant content is crucial to the success of any company. With this in mind, our courses are designed to reinforce company brand messaging, with a high degree of interactivity and industry-specific content to produce the most effective results.

ABOUT SAFETYSKILLS

SafetySkills is a leading provider of products and services focused on keeping workers safe through effective training.

With a proven track record of over 20 years, operating in 18 countries and 8 languages, to over 10,000 public and private sector organizations, and over 1 million learners, SafetySkills leverages its experience, resources and technologies to meet its client's EHS and emergency response training and certification requirements.



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